



Christmas/New Year Arrangement 2023



Dear Customers,

The silly season is officially upon us, therefore, it's important to ensure that transport arrangements are in place now for any upcoming shipments due in around the Christmas and New year period.

Please note the following important information regarding Christmas deliveries:

- We are closing at 12 noon on Friday 22nd of December (Christmas Eve) and Friday the 29th December (New Years Eve).
- We will be closed on the public holidays.
- We, and many of our subcontractors (e.g., Quarantine, Customs Unpack Depots, Transport Companies) will be operating with skeleton staff during the Christmas and New Year period.
- Due to the above public holidays and only skeleton staff operating throughout the supply chain at this time of year, we recommended you ensure your cargo doesn't arrive during the period 20th December 2023 through to 5th Jan 2024.
- We suggest advising your suppliers of these dates so they can make appropriate bookings for your cargo to not land during the Christmas/New Years Break.
- However, if you have any FCL containers or LCL/AIR Freight arriving during this period, please be aware that we may be forced to make alternative arrangements at an additional cost if you are unable to accept your freight over the Christmas and New Year period.

- FCL additional charges during this period to avoid wharf storage may include:
 - Via Transport Yard Fees
 - Transport Yard Lift on Lift off Fees
 - Transport Yard Storage (the cost to store containers at the transport company's yard is significantly less than wharf storage)
 - Container detention - it's important to be aware of Container Detention during this period also, the shipping lines will not extend detention for the public holidays, please keep that in mind.

- LCL/AIR additional charges during this period to avoid LCL BOND/unpack depot storage may include:
 - Transfer back to transport co depot
 - Storage at transport co depot

Anyone with containers or LCL arriving during this period will be contacted by our operations team to arrange accordingly.

As always, we appreciate your co-operation during this busy time of year.

Thanks

The Auscus Team